

> PROBLEM TO SOLVE:

Given today's workforce challenges, it is more important than ever to empower front-line leaders to build the skills to train, lead, and improve processes. The United States Department of War introduced TWI in 1940 to meet the demand for wartime materials from a smaller, less-experienced workforce. Relevant to today's challenges, TWI is a dynamic and proven method of hands-on training, learning, and coaching for supervisors, team leaders, and workers.

> BENEFITS:

- Builds skills, stability, safety, and confidence
- Develops frontline people as the engine for sustainable results
- Creates a foundation for operational excellence and Lean initiatives
- Encourages positive employee relations, resolves conflicts, and increases cooperation
- It can be learned and applied by itself or in conjunction with other improvement programs

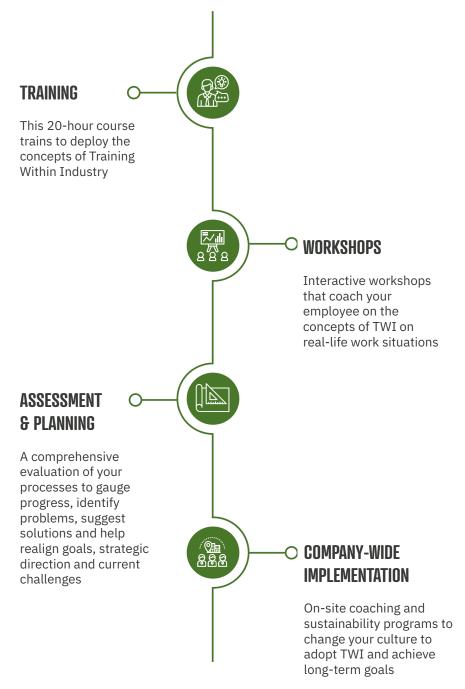


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> SOLUTIONS:

- Training Within Industry Job Instruction (JI)
 - Elevates frontline skills and safety while introducing process stability and job satisfaction
 - Trains to break down a work task and then train others to perform that task – consistently and repeatedly
- Training Within Industry Job Relations (JR)
 - Emphasizes respect for people
 - Trains and coaches to handle issues from a people-centric view
- Training Within Industry Job Methods (JM)
 - Enhances team-based continuous improvement programs
 - Trains to break down a work task to systematically question each step, generating ideas for improvement
- Training Within Industry Job Safety (JS)
 - Focused on the safety of the people and risk exposure for the business
 - Trains to analyze the chain of events leading to accidents and hazardous situations, identifies root causes, and actions to "break the chain"

> OUR PROCESSES & SERVICES





> EXPECTED OUTCOMES

When this engagement is complete, employees will be able to:

- Break down jobs into steps and teach them effectively to others
- Handle workplace relationships and conflicts
- Analyze current work processes and identify improvements
- Identify root causes to safety problems and take action to mitigate risk