

TRAINING WITHIN INDUSTRY (TWI)

➤ PROBLEM TO SOLVE:

Given today's workforce challenges, it is more important than ever to empower front-line leaders to build the skills to train, lead, and improve processes. The United States Department of War introduced TWI in 1940 to meet the demand for wartime materials from a smaller, less-experienced workforce. Relevant to today's challenges, TWI is a dynamic and proven method of hands-on training, learning, and coaching for supervisors, team leaders, and workers.

➤ BENEFITS:

- ✓ Builds skills, stability, safety, and confidence
- ✓ Develops frontline people as the engine for sustainable results
- ✓ Creates a foundation for operational excellence and Lean initiatives
- ✓ Encourages positive employee relations, resolves conflicts, and increases cooperation
- ✓ It can be learned and applied by itself or in conjunction with other improvement programs



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➤ SOLUTIONS:

● Training Within Industry - Job Instruction (JI)

- ✓ Elevates frontline skills and safety while introducing process stability and job satisfaction
- ✓ Trains to break down a work task and then train others to perform that task – consistently and repeatedly

● Training Within Industry - Job Relations (JR)

- ✓ Emphasizes respect for people
- ✓ Trains and coaches to handle issues from a people-centric view

● Training Within Industry - Job Methods (JM)

- ✓ Enhances team-based continuous improvement programs
- ✓ Trains to break down a work task to systematically question each step, generating ideas for improvement

● Training Within Industry - Job Safety (JS)

- ✓ Focused on the safety of the people and risk exposure for the business
- ✓ Trains to analyze the chain of events leading to accidents and hazardous situations, identifies root causes, and actions to “break the chain”

➤ OUR PROCESSES & SERVICES

TRAINING

This 20-hour course trains to deploy the concepts of Training Within Industry



WORKSHOPS

Interactive workshops that coach your employee on the concepts of TWI on real-life work situations

ASSESSMENT & PLANNING

A comprehensive evaluation of your processes to gauge progress, identify problems, suggest solutions and help realign goals, strategic direction and current challenges



COMPANY-WIDE IMPLEMENTATION

On-site coaching and sustainability programs to change your culture to adopt TWI and achieve long-term goals

➤ EXPECTED OUTCOMES

When this engagement is complete, employees will be able to:

- ✓ Break down jobs into steps and teach them effectively to others
- ✓ Handle workplace relationships and conflicts
- ✓ Analyze current work processes and identify improvements
- ✓ Identify root causes to safety problems and take action to mitigate risk

