



ONGOING IMPROVEMENT TOOLS AND METHODS TO DELIVER MAXIMUM VALUE TO YOUR CUSTOMER

**LEADERS OF WORLD-CLASS ORGANIZATIONS
HAVE DISCOVERED THE JOURNEY TO
EXCELLENCE IS BUILT UPON A SUCCESSION OF
VERY SMALL IMPROVEMENTS IN ALL AREAS OF
THE COMPANY OVER A LONG PERIOD OF TIME**

Manufacturers that are passionate about growing their businesses and maximizing the talents of their people continually find ways to improve by boosting productivity, reducing waste and environmental impact, and/or increasing speed and responsiveness.

In so doing, they become highly effective and proactive organizations whose efficiencies and bottom lines grow as costs are reduced.

AN INTEGRAL APPROACH TO YOUR PERFORMANCE MANAGEMENT WILL HELP YOU:

- Deliver ever-improving value to customers and stakeholders
- Promote organizational sustainability
- Improve overall effectiveness and capabilities

TRANSFORM YOUR ORGANIZATION, ONE STEP AT A TIME.

Whatever your area of focus for improvement, Impact Washington has the tools and expertise to take you from your current state to the next level of performance. The improvement achieved can be a small incremental change or a 100% transformation, with either being a powerful step forward in the right direction.

OUR PROGRAMS HELP YOU ESTABLISH A CULTURE THAT SETS NEW PERFORMANCE STANDARDS EVERY DAY

Our successful, proven organizational management solutions are designed to help you assess and implement manufacturing best practices, strengthen your organization at all levels, and introduce collaborative approaches to solve operational issues and achieve greater success.

We'll work with you and your team to streamline manufacturing processes and implement lean concepts and other continuous improvement and quality systems.

CONTINUOUS IMPROVEMENT

We can show you how to integrate continuous improvement into your manufacturing process that empowers both managers and employees to recommend and implement changes to improve overall operations and achieve greater efficiency.

AN ENGAGEMENT TYPICALLY MAKES USE OF THE FOLLOWING TOOLS TO GENERATE MEASURABLE RESULTS:

✓ Value Stream Mapping

Uncovers opportunities in your organization to reduce waste and improve flow.

✓ Lean Management Introduction

Provides your organization and overview of the core concepts of Lean management to help you more efficiently increase value for customers, identify (and remove) ineffective activities, and continuously improve your processes by systematically implementing small changes.

✓ Lean Kaizen Workshop

A team within your company will identify and implement a significant improvement in a process.

✓ Lean Office

Learn the skills necessary to apply Lean problem solving and process efficiency concepts in your office environment.

✓ Scientific Problem Solving/Lean Six Sigma

Provide your employees with a more disciplined process for clarifying the actual root cause of problems and using scientific tools to develop and implement corrective actions.

✓ Total Preventative Maintenance (TPM)

Get your operators involved in maintaining their own equipment by emphasizing proactive and preventive maintenance to improve production (fewer breakdowns, stops and defects).

QUALITY MANAGEMENT

Quality management systems (QMSs) provide a basic structure to ensure your systems adhere to standards or technical specifications needed by your customers or industry, or that may even be regulatory requirements.

Over the years, Impact Washington has worked with many Washington state-based manufacturers to implement results-driven quality management systems. Combining a deep knowledge of all standards from the general ISO2008:2015 to industry-specific requirements with practical experience of shop floor realities, we can help you create an end-to-end QMS implementation plan that fits your budget, capabilities and timing.

CYBERSECURITY PROGRAMS FOR MANUFACTURING AND DEFENSE CONTRACTORS

Keep your information safe and secure. Ransomware, hacking, phishing, viruses—it only takes one to bring down your network and expose proprietary and confidential information and minimize your cybersecurity risk. Impact Washington can help assess your company's risks and develop a plan to protect your critical information.

We also can help you comply with specific cybersecurity requirements like the Department of Defense DFARS 7012 requirements to meet the NIST 800-171 guidelines to protect Classified Uncontrolled Information (CUI).

ENTERPRISE RESOURCE PLANNING (ERP) SYSTEM SELECTION AND IMPLEMENTATION

Impact Washington can help you with your ERP selection and implementation process. Choosing the right Enterprise Resource Planning system can be complicated, and often there is a lot at stake. You want to make the best possible choice for your business. But there are ways to make it easier on yourself and your team.

Let Impact Washington's continuous improvement and quality systems transform your company into a proactive, efficient, productive and success-driven organization.

IMPACTWASHINGTON.COM | 425.438.1146 | info@impactwashington.org

